

CONCURRENT SESSIONS AT A GLANCE		1	2	3	4	
		MONDAY May 17		TUESDAY May 18		
		10:00 - 12:00 PM	2:00 - 4:00 PM	10:00 - 12:00 PM	2:00 - 4:00 PM	
A	Quality of Care	<p>"Bathing Transformation: Personal Hygiene to Spa Experience" Traci Raether & Vicky Wenzel A, AL, N, SW</p>	<p>"The Impact of Medicare Bundling on Post-Acute Care" Patricia Discoll A, AL, N</p>	<p>"QIS: An Overview of the Quality Indicator Survey" Cindy Mason A, N, SW, AD</p>	<p>"Who Decides - A Shift in Mindset for Alzheimer's Care and Programs" Martha Fiddes, Angela Green, Michael Molett, Teresa Scott & Nancy Sanders A, AL, N, AD, E</p>	
B	Enhanced Living Services	<p>"Exploring the Future of Network Technology in Long-Term Care" Joe Riesberg A, AL</p>	<p>"Step-by-Step Details of Program Development: Let's Get Down to Business" Pearl Merritt & Vickie Ragsdale A, AD, AL, SW</p>	<p>"Culture Change in Dining and Regulatory Compliance" Linda Handy A, E, DS</p>	<p>"Making Pureed Foods More Appealing" Tracey Ragland A, DS</p>	
C	Quality of Life	<p>"The Art of Downsizing" Susan Gaze A, AL, E, SW</p>	<p>"Why Rituals? Call it Routine, Call it Habits, Call it Traditions - They all Matter!" Iris Bowden A, AD, AL, E, SW</p>	<p>"What Can You Do After You Have Had Them Fold the Towels?" Noreen James Gray A, AD, AL, SW</p>	<p>"The Nerve to Serve... Say Hello to Humor & Goodbye to Burnout!" Jody Urquhart A, SW, AD</p>	
D	Aging Services	<p>"eScribing + Remote Dispensing = Competitive Edge" Reef Gillum A, AL</p>	<p>"A Regulator's View of Cultural Change in Nursing Home Design" Fred Worley A, AL, AD, SW</p>	<p>"Update from CMS" Theresa Bennett A, AD, AL, SW</p>	<p>"Senior Living: The Year in Review" Rich Scanlon A</p>	
E	Public Policy & Legal Issues	<p>"Legislative Update" Cory Macdonald, Joyce McLaughlin & David Thomason A, AL</p>	<p>"What Does the Community Benefits Standard Mean to Your Campus and How You Operate" Daniel Sternthal A, E</p>	<p>"Survive! The Survey Survival Guide" Jerrri Ward A, AD, SW</p>	<p>"Regulatory Update RACs, MICs, MIPs, FBI, DOJ, OIG and Other Three Letter Words" Mark Chostean & Michael Crowe A, SW, AL</p>	
F	Marketing & Community Relations	<p>"The Journey to Collaboration" Kenda Bremer & Carol Hoskins-Burks A, AL, SW</p>	<p>"Successful Aging: Proven Strategies Creating Greater Resident Satisfaction" David Gobble & Joy Loverde A, AD, AL, SW</p>	<p>"Can You See Your Own Nose? Eight Steps to an Objective Marketing Self-Assessment" Mary Jane Pitts A, AL</p>	<p>"Marketing With a New Edge" Jodi Barnes A, AL, SW</p>	
G	Senior Living Improvements	<p>"CCRC's - The Silent Generation Revolution: Are You Prepared?" Gene Dolloff & David Ratchford A, AD, AL, E</p>	<p>"Low Cost & High Style: 50 Ways to Please Your Mother" Wade Andres & David Dillard A, AL</p>	<p>"Fair Housing: How to Train Your Staff (and Residents) to Comply" Daniel Sternthal A, E</p>	<p>"Outdoor Environments for Seniors" Patrick Smith A, AL, AD, SW</p>	
H	Human Resources & Professional Development	<p>"We Don't Hire People to Fire" Eric Haider A, HR, AL</p>	<p>"This is Your (Work) Life: A Provider's Q&A on Hot Topics & Trends in Employment Law 2010" Dana Strippling A, HR, AL</p>	<p>"2010: A Workplace Oddity (How to Make Sense of Wage and Hours Laws)" Dana Strippling A, HR, AL</p>	<p>"Translating Business Strategy Into Effective Compensation, Rewards and Talent Management Programs" Bob Cartwright A, HR</p>	